



Quality policy

The Courier Company formed in 1993 and has the extensive expertise in shipping hazardous, dangerous goods for all UN Classes (1-9) worldwide and to a range of industries and sectors, including healthcare.

We are trusted by our clients and consistently provide services that exceed customer expectations and satisfy applicable requirements, including those regulations of IATA (International Air Traffic Association), ADR (Accord Dangereux Routier) and ONR (Office of Nuclear Regulation).

Quality is at the heart of what we do, with a focus on getting it right and delighting our customers.

We are committed to continual improvement and through our Business Management System that is compliant with ISO 9001:2015, we regularly set and review objectives and targets to measure and improve our performance and resilience.

This policy is communicated to, and understood by everyone at The Courier Company, who realise their personal contribution towards improved performance.

This policy is set, reviewed and aligned with the business aims by its top management.

A handwritten signature in black ink, appearing to read 'JMC', followed by a period.

Signed:

Jason Craiggs

Managing Director

Date: 11th January 2021

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