



Quality policy

The Courier Company was formed in 1993 and has the extensive expertise in shipping hazardous, dangerous goods for all UN Classes (1-9) worldwide and to a range of industries and sectors, including healthcare. With the provision of domestic and international specialist courier services for dangerous goods and regulated commodities and general cargo.

We are trusted by our clients and consistently provide services that exceed customer expectations and satisfy applicable requirements, including those regulations of IATA (International Air Traffic Association), ADR (Accord Dangereux Routier), IMDG (International Maritime Dangerous Goods), Eurotunnel and ONR (Office of Nuclear Regulation). Others? Environment Agency (EA)

Quality is at the heart of what we do, with a focus on getting it right and delighting our customers.

We are committed to continual improvement and through our Business Management System that is compliant with and certified to ISO 9001:2015, we regularly set and review objectives and targets to continually improve our Management System, and to measure and improve our performance and resilience.

This policy is communicated to, and understood by everyone at The Courier Company, who realise their personal contribution towards improved performance, and is made available to interested parties.

This policy is set, reviewed annually and aligned with the business aims by its top management.

A handwritten signature in black ink, appearing to read 'JMC', followed by a period.

Signed:

Jason Craiggs

Managing Director

Date: 15th February 2023

The Courier Company (UK) Ltd

11 James Way – Marshall Court – Bletchley – Milton Keynes – MK1 1SU

t: 08700 116611 f: 08700 116640

info@thecouriercompany.biz - www.thecouriercompany.biz